

## **SONOS ONE (Gen 2) FAQs**

### **How is Sonos One Gen 2 different from the original version?**

Gen 2 has an updated processor, Bluetooth Low Energy (BLE) and increased memory.

### **How does Sonos One Gen 2 use Bluetooth Low Energy?**

Bluetooth Low Energy (BLE) was first introduced with Sonos Beam, and now we are bringing it to Sonos One Gen 2. Just like with Beam, BLE can be used to temporarily communicate with your phone/tablet to simplify the first-time setup process. BLE does not support audio streaming. Once setup is done, Sonos One Gen 2 streams and updates via your WiFi just like the original Sonos One.

### **How do the new processor and increased memory affect the product experience?**

Currently there are no feature differences between Sonos One Gen 2 and the original version. The original Sonos One will continue to support all its current features and more in the future. However over time the increased memory, Bluetooth Low Energy, and processing power may allow us to bring new product experiences to the Gen 2 version that the original will not be able to support. That said, we have no specific Gen 2-only features planned at this time.

### **Will Sonos One Gen 2 work in stereo pair and as surrounds with the original Sonos One?**

Yes, the Gen 2 works seamlessly with the original Sonos One as a stereo pair or home theater surrounds.

### **How can I tell which version I have?**

Sonos One Gen 2 is marked as “Gen 2” on the product label underneath the speaker. The original Sonos One only has “One” on the product label. [show image]

Second generation Sonos One with Bluetooth Low Energy (BLE), increased memory and updated processor.

## **Reactive FAQs**

### **Why did Sonos remove two microphones in Gen 2?**

Over the past year of optimizing the performance of Sonos One’s microphones, our engineers learned how to make a 4-mic array more effective, so we removed them from Gen 2. The extra 2 mics on the original Sonos One are now deactivated through software, so there is no performance difference between the original and Gen 2’s microphone arrays.

### **Are the updates to Sonos One Gen 2 related to the Google Assistant?**

No, both versions of One and Beam will support the Google Assistant when it is available on Sonos.

**Does this mean the original Sonos One will be obsolete sooner?**

The original Sonos One will continue to support all its current features and many new ones in the years to come. However as we evolve the Sonos system there may be some features that older products, or products without Bluetooth Low Energy, will not be able to support. A previous example of this is AirPlay 2 - newer products, such as Sonos One, support AirPlay 2 while older speakers like Play:1 cannot.

**Why is Sonos versioning products when you never have before?**

As the rate of innovation increases in the world of smart/internet-connected devices versioning our products helps us ensure we can bring new experiences to the Sonos system. We're not removing any features from our current portfolio, but setting ourselves up to deliver new features as they evolve.